

Tips for Parents/Guarantors

As a parent and/or guarantor you will want to ensure you go over the acceptance package with your son/daughter, this way your son/daughter and you are fully aware and understand the payment schedules, deadlines and any rules and regulations of Residence.

At the Residence we treat each student as an adult, and for most students the experience of living in the Residence will be the first time they will be on their own. The staff at the Residence is here to help with that development into adulthood and provide as much support and assistance as possible to each of our residents.

All statements, invoices, and refunds are delivered to the student and we are unable to give out information regarding a student without their permission. In regards to refunds; cheques are made payable in the students name and therefore becomes their responsibly to ensure all deadlines are met. By placing this responsibly on the student, it is our hope that it helps them develop a better sense of money and resource management.

We recommend that, if possible, all parents/guarantors take a tour of the Residence to better understand where your son/daughter will be staying. We always welcome a visit from you and hope you get a chance to drop in. Our staff is happy to provide you with a tour upon appointment and answer any questions you may have. Room tours are subject to availability.

If your son/daughter is having any challenges or concerns in the Residence, please encourage them to speak with the staff. Our staff is fully trained in dealing with all circumstances that may arise and will work with every student to ensure they are satisfied with their Residence experience.

Living away from home for the first time maybe a scary and lonely experience for some students. Send your son/daughter a card or letter whenever you have a chance, this special little something makes all the difference when they are dealing with the stress of academics and independence.

When your son/daughter starts College they will be extremely busy over the first few weeks. Social activities, academics and settling into a new home and community will take up a lot of their time. We remind you that you may not always be able to get a hold of them when you call and that this is an expected result of joining a college community.

An experience you may hear a lot about, are roommates. It is not uncommon for students to go through an adjustment period when learning to live with someone new. We ask that if your son/daughter is having difficulty with their roommates that you direct them to their Resident Advisors. This is an important first step in learning how to communicate and develop a good relationship with their roommate.

The Resident Advisors are a team of fellow students who have been hired to act as a resource and guide for your son/daughter. These Resident Advisors or RA's go through an extensive training program that is aimed at giving the necessary skills to deal with any situation that may arise in Residence.